



GAME DAY DETAILS AND INFORMATION

(Please read over carefully)

1. **WHAT TO WEAR:** Please arrive wearing loose, comfortable, and breathable sports style clothing along with running shoes with good grip. Any non-essential sensitive items such as phones, wallets, jewelry, hats, should be kept off to the sidelines or left at home. Please **do not wear** items such as (jeans, high heels/dress shoes, tight clothing, formal clothing).
2. **GAME DAY INFORMATION:** Our staff will arrive to your location 20-30 minutes before your intended start time. They will inflate the bubbles and set up the pitch. The staff will stay for the entire event to host and supervise a variety of bubble ball games for the group. Included in the package is high quality photography, video, Bluetooth speaker for music, and comfortable volleyball style knee pads.

We recommend arriving 10 minutes early to settle in and sign any missing waivers. A big bottle of water and some light stretching is also recommended before playing. Once the group has arrived we will go through a quick two-minute orientation before we begin. We will be playing several unique bubble ball games during your booking, ranging from bubble soccer to other team building bubble games. Each game round lasts between 7-10 minutes before we take a break to cool off.

3. **BUBBLE INFORMATION:** Each bubble is a one-size fits all and can fit anyone 4ft and taller or ages 9+ to adult (whichever comes first) The straps inside are adjustable to the size of the player. If you have any nagging injuries or are uncertain if you should play, we recommend not playing.
4. **PAYMENT:** Payment is typically taken at the end of the event. We accept credit/debit card, cheque, e-transfer, or you can pre-pay with invoice.
5. **COVID-19 INFORMATION:** All of our bubbles are cleaned and sanitized before each booking. During the set up our staff will do an extra sanitize wipe down of the interior of the bubbles with Lysol Advanced Disinfectant Wipes (proven to kill the SARS COV-2 virus). Our bubbles are marked to prevent sharing. If anyone shares or switches, upon request, we can quickly wipe down the inside of the bubble again.

6. **RAIN POLICY:** Bubble ball is best enjoyed on a dry day, if the weather does not cooperate in the hours leading up to the event we will have to reschedule or cancel free of charge. Bubble ball is not fun or safe in the rain. Our staff will keep on top of the forecast and be in touch if anything changes. Our staff will reach out roughly 1-1.5 weeks ahead of your event in the case of bad weather to suggest moving the game indoors to one of our preferred indoor venues. We are able to wait until 4 hours before your booking to make a final call on weather. We will do our best to stay flexible and accommodate your booking the best we can. Thank you for your understanding.

7. **HEAT POLICY:** If your game is being held outdoors in the summer we may be playing on a hotter day. Please ensure you feel comfortable playing in the sun and in a bubble. Please ensure you are bringing plenty of water and a towel. Bubble ball is a solid cardio workout and you will sweat during your time playing. To help keep you cool we offer a 10'x 10' pop up tent for shade and a mister spray fan to all our clients. Each game round also lasts between 7-9 minutes before the group takes a break to cool off. Rescheduling and cancellations from heat are the same as our rain policy.

Please forward this to anyone who will be playing or attending the event. You can always reach out to us at bcbubbleball@gmail.com or call 604-440-7330 if you have any more questions.